

Office of the Governor of Guam

P.O. Box 2950 Hagåtña, GU 96932
Tel: (671) 472-8931 • Fax: (671) 477-4826 • Email: governor@guam.gov

Felix P. Camacho
Governor

Michael W. Cruz, M.D.
Lieutenant Governor

2010 JUL 23 AM 11:02
EDM

JUL 22 2010

The Honorable Judith T. Won Pat, Ed.D.
Speaker
Mina' Trenta Na Liheslaturan Guåhan
155 Hessler Street
Hagåtña, Guam 96910

Dear Speaker Won Pat:

Transmitted herewith is Bill No. 379-30 (LS) "AN ACT TO ADD A NEW §3132 TO ARTICLE 1, CHAPTER 3, TITLE 5, GUAM CODE ANNOTATED, RELATIVE TO CREATING BETTER PUBLIC SERVICE FOR THE MAN'ÁMKO AND INDIVIDUALS WITH MOBILITY DISABILITIES", which I signed into law on July 16, 2010 as Public Law 30-171.

Sinseru yan Magåhet,

MICHAEL W. CRUZ, M.D.
I Maga'låhen Guahan para pa'go
Acting Governor of Guahan

Attachment: copy of Bill

30-10-0618
Office of the Speaker
Judith T. Won Pat, Ed. D.
Date 7/22/10
Time 4:42P
Received by [Signature]

I MINA'TRENTA NA LIHESLATURAN GUÅHAN
2010 (SECOND) Regular Session

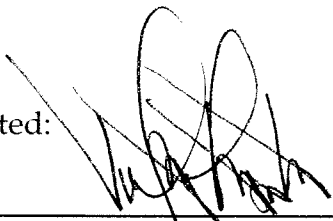
CERTIFICATION OF PASSAGE OF AN ACT TO I MAGA'LAHEN GUÅHAN

This is to certify that Bill No. 379-30 (LS), "AN ACT TO ADD A NEW §3132 TO ARTICLE 1, CHAPTER 3, TITLE 5, GUAM CODE ANNOTATED, RELATIVE TO CREATING BETTER PUBLIC SERVICE FOR THE MAN'AMKO AND INDIVIDUALS WITH MOBILITY DISABILITIES", was on the 2nd day of July, 2010, duly and regularly passed.



Judith T. Won Pat, Ed. D.
Speaker

Attested:



Tina Rose Muña Barnes
Legislative Secretary

This Act was received by I Maga'lahaen Guåhan this 6th day of July 2010, at
5 o'clock P.M.



Assistant Staff Officer
Maga'laha's Office

APPROVED:



MIKE W. CRUZ, MD
GOVERNOR OF GUAM ACTING

Date:

JUL 16 2010

Public Law No. P.L. 30-171

I MINA'TRENTA NA LIHESLATURÁN GUÁHAN
2010 (SECOND) Regular Session

Bill No. 379-30 (LS)

As substituted by the Committee on Public Safety,
Law Enforcement & Senior Citizens,
and amended on the Floor.

Introduced by:

Telo Taitague
V. Anthony Ada
E. J. B. Calvo
Ray Tenorio
F. F. Blas, Jr.
F. B. Aguon, Jr.
T. C. Ada
B. J.F. Cruz
J. V. Espaldon
Judith P. Guthertz, DPA
T. R. Muña Barnes
Adolpho B. Palacios, Sr.
v. c. pangelinan
R. J. Respicio
Judith T. Won Pat, Ed.D.

**AN ACT TO *ADD* A NEW §3132 TO ARTICLE 1,
CHAPTER 3, TITLE 5, GUAM CODE ANNOTATED,
RELATIVE TO CREATING BETTER PUBLIC SERVICE
FOR THE *MAN'AMKO* AND INDIVIDUALS WITH
MOBILITY DISABILITIES.**

1 **BE IT ENACTED BY THE PEOPLE OF GUAM:**

2 **Section 1.** A new §3132 is *added* to Article 1, Chapter 3, Title 5, Guam Code
3 Annotated, to read as follows:

4 “§3132. **Better Customer Service Policy – “Move to the Front of**
5 **the Line”.**

1 All agencies, public corporations and instrumentalities of the government
2 of Guam *shall* ensure that individuals with mobility disabilities, *or* are fifty-five
3 (55) years of age or older, are allowed to move to the front of the line for
4 customer service requests and remittance of payments. This Section does *not*
5 apply where patrons of an agency are scheduled by appointment. Nothing
6 herein is intended to prevent an agency, public corporation or instrumentality
7 from creating separate service lines to accommodate patrons with mobility
8 disabilities, or are fifty-five (55) years of age or older. The provisions of this
9 Section *shall not* affect the policies, priorities and protocols for rendering
10 triage/treatment of patients for medical care.”

11 **Section 2. Effective Date.** This Act *shall* be effective *no later than* sixty (60)
12 days from the date of enactment.